

General Assembly

February Session, 2006

Raised Bill No. 448

LCO No. **2301**

Referred to Committee on

PUBLIC HEALTH

Introduced by: (PH)

AN ACT CONCERNING ENHANCEMENTS TO ELDERLY ADVOCACY PROGRAMS.

Be it enacted by the Senate and House of Representatives in General Assembly convened:

Section 1. Subsection (b) of section 19a-550 of the general statutes is
repealed and the following is substituted in lieu thereof (*Effective October* 1, 2006):

4 (b) There is established a patients' bill of rights for any person 5 admitted as a patient to any nursing home facility or chronic disease hospital. The patients' bill of rights shall be implemented in accordance 6 7 with the provisions of Sections 1919(b), 1919(c), 1919(c)(2), 1919(c)(2)(D) and 1919(c)(2)(E) of the Social Security Act. The patients' 8 9 bill of rights shall provide that each such patient: (1) Is fully informed, 10 as evidenced by the patient's written acknowledgment, prior to or at 11 the time of admission and during the patient's stay, of the rights set 12 forth in this section and of all rules and regulations governing patient 13 conduct and responsibilities; (2) is fully informed, prior to or at the 14 time of admission and during the patient's stay, of services available in the facility, and of related charges including any charges for services 15 16· not covered under Titles XVIII or XIX of the Social Security Act, or not

LCO No. 2301

CONNECTICUT STATE LIBRARY LEGISLATIVE REFERENCE SECTION

covered by basic per diem rate; (3) is entitled to choose the patient's 17 18 own physician and is fully informed, by a physician, of the patient's 19 medical condition unless medically contraindicated, as documented by the physician in the patient's medical record, and is afforded the 20 21 opportunity to participate in the planning of the patient's medical 22 treatment and to refuse to participate in experimental research; (4) in a 23 residential care home or a chronic disease hospital is transferred from 24 one room to another within the facility only for medical reasons, or for 25 the patient's welfare or that of other patients, as documented in the 26 patient's medical record and such record shall include documentation 27 of action taken to minimize any disruptive effects of such transfer, 28 except a patient who is a Medicaid recipient may be transferred from a 29 private room to a nonprivate room, provided no patient may be 30 involuntarily transferred from one room to another within the facility 31 if (A) it is medically established that the move will subject the patient 32 to a reasonable likelihood of serious physical injury or harm, or (B) the 33 patient has a prior established medical history of psychiatric problems 34 and there is psychiatric testimony that as a consequence of the 35 proposed move there will be exacerbation of the psychiatric problem 36 which would last over a significant period of time and require 37 psychiatric intervention; and in the case of an involuntary transfer 38 from one room to another within the facility, the patient and, if known, 39 the patient's legally liable relative, guardian or conservator or a person 40 designated by the patient in accordance with section 1-56r, is given at 41 least thirty days' and no more than sixty days' written notice to ensure 42 orderly transfer from one room to another within the facility, except 43 where the health, safety or welfare of other patients is endangered or 44 where immediate transfer from one room to another within the facility 45 is necessitated by urgent medical need of the patient or where a patient 46 has resided in the facility for less than thirty days, in which case notice 47 shall be given as many days before the transfer as practicable; (5) is 48 encouraged and assisted, throughout the patient's period of stay, to exercise the patient's rights as a patient and as a citizen, and to this 49 50 end, [has] (A) prior to or at the admission and during the patient's

LCO No. 2301

[206]

Raised Bill No. 448

51 stay, shall be (i) provided with the name of, and contact information 52 for state, federal and privately funded patient advocacy programs 53 acting on behalf of patients in the geographic area of the nursing home facility or chronic disease hospital, (ii) advised of the right to free 54 55 association with any such advocacy program, including the right to be 56 fully informed about patients' rights by [state or federally funded] such patient advocacy programs, and (iii) advised of the right to select 57 an individual of the patient's choice to serve as the patient's advocate, 58 59 and (B) may voice grievances and recommend changes in policies and 60 services to facility staff or to outside representatives of the patient's 61 choice, free from restraint, interference, coercion, discrimination or 62 reprisal; (6) shall have prompt efforts made by the facility to resolve 63 grievances the patient may have, including those with respect to the 64 behavior of other patients; (7) may manage the patient's personal 65 financial affairs, and is given a quarterly accounting of financial transactions made on the patient's behalf; (8) is free from mental and 66 67 physical abuse, corporal punishment, involuntary seclusion and any physical or chemical restraints imposed for purposes of discipline or 68 convenience and not required to treat the patient's medical symptoms. 69 70 Physical or chemical restraints may be imposed only to ensure the 71 physical safety of the patient or other patients and only upon the 72 written order of a physician that specifies the type of restraint and the 73 duration and circumstances under which the restraints are to be used, 74 except in emergencies until a specific order can be obtained; (9) is 75 assured confidential treatment of the patient's personal and medical 76 records, and may approve or refuse their release to any individual 77 outside the facility, except in case of the patient's transfer to another 78 health care institution or as required by law or third-party payment 79 contract; (10) receives quality care and services with reasonable 80 accommodation of individual needs and preferences, except where the 81 health or safety of the individual would be endangered, and is treated 82 with consideration, respect, and full recognition of the patient's dignity 83 and individuality, including privacy in treatment and in care for the 84 patient's personal needs; (11) is not required to perform services for the

LCO No. 2301

3 of 6

CONNECTICUT STATE LIBRARY LEGISLATIVE REFERENCE SECTION

85 facility that are not included for therapeutic purposes in the patient's 86 plan of care; (12) may associate and communicate privately with 87 persons of the patient's choice, including other patients, send and 88 receive the patient's personal mail unopened and make and receive 89 telephone calls privately, unless medically contraindicated, as 90 documented by the patient's physician in the patient's medical record, 91 and receives adequate notice before the patient's room or roommate in 92 the facility is changed; (13) is entitled to organize and participate in 93 patient groups in the facility and to participate in social, religious and 94 community activities that do not interfere with the rights of other 95 patients, unless medically contraindicated, as documented by the 96 patient's physician in the patient's medical records; (14) may retain and 97 use the patient's personal clothing and possessions unless to do so 98 would infringe upon rights of other patients or unless medically 99 contraindicated, as documented by the patient's physician in the patient's medical record; (15) is assured privacy for visits by the 100 101 patient's spouse or a person designated by the patient in accordance 102 with section 1-56r and, if the patient is married and both the patient 103 and the patient's spouse are inpatients in the facility, they are 104 permitted to share a room, unless medically contraindicated, as 105 documented by the attending physician in the medical record; (16) is fully informed of the availability of and may examine all current state, 106 107 local and federal inspection reports and plans of correction; (17) may 108 organize, maintain and participate in a patient-run resident council, as a means of fostering communication among residents and between 109 110 residents and staff, encouraging resident independence and 111 addressing the basic rights of nursing home and chronic disease 112 hospital patients and residents, free from administrative interference 113 or reprisal; (18) is entitled to the opinion of two physicians concerning 114 the need for surgery, except in an emergency situation, prior to such 115 surgery being performed; (19) is entitled to have the patient's family or a person designated by the patient in accordance with section 1-56r 116 117 meet in the facility with the families of other patients in the facility to 118 the extent the facility has existing meeting space available which meets

LCO No. 2301

Raised Bill No

119 applicable building and fire codes; (20) is entitled to file a complaint 120 with the Department of Social Services and the Department of Public 121 Health regarding patient abuse, neglect or misappropriation of patient 122 property; (21) is entitled to have psychopharmacologic drugs 123 administered only on orders of a physician and only as part of a 124 written plan of care developed in accordance with Section 1919(b)(2) of 125 the Social Security Act and designed to eliminate or modify the 126 symptoms for which the drugs are prescribed and only if, at least 127 independent external consultant annually, an reviews the 128 appropriateness of the drug plan; (22) is entitled to be transferred or 129 discharged from the facility only pursuant to section 19a-535 or section 130 19a-535b, as applicable; (23) is entitled to be treated equally with other 131 patients with regard to transfer, discharge and the provision of all 132 services regardless of the source of payment; (24) shall not be required 133 to waive any rights to benefits under Medicare or Medicaid or to give 134 oral or written assurance that the patient is not eligible for, or will not 135 apply for benefits under Medicare or Medicaid; (25) is entitled to be 136 provided information by the facility as to how to apply for Medicare or 137 Medicaid benefits and how to receive refunds for previous payments 138 covered by such benefits; (26) on or after October 1, 1990, shall not be 139 required to give a third party guarantee of payment to the facility as a 140 condition of admission to, or continued stay in, the facility; (27) in the case of an individual who is entitled to medical assistance, is entitled to 141 142 have the facility not charge, solicit, accept or receive, in addition to any 143 amount otherwise required to be paid under Medicaid, any gift, 144 money, donation or other consideration as a precondition of admission 145 or expediting the admission of the individual to the facility or as a 146 requirement for the individual's continued stay in the facility; and (28) 147 shall not be required to deposit the patient's personal funds in the 148 facility.

This act shall take effect as follows and shall amend the following sections:

Section 1 October 1, 2006

19a-550(b)

LCO No. 2301

CONNECTICUT STATE LIBRARY LEGISLATIVE REFERENCE SECTION

UU'

Statement of Purpose:

To enhance elderly advocacy programs by ensuring that patients in nursing home facilities and in chronic disease hospitals have unimpeded access to patient advocates.

[Proposed deletions are enclosed in brackets. Proposed additions are indicated by underline, except that when the entire text of a bill or resolution or a section of a bill or resolution is new, it is not underlined.]

1 ...





General Assembly

February Session, 2006

Raised Bill No. 448

Referred to Committee on

PUBLIC HEALTH

Introduced by: (PH)

AN ACT CONCERNING ENHANCEMENTS TO ELDERLY ADVOCACY PROGRAMS.

Be it enacted by the Senate and House of Representatives in General Assembly convened:

Section 1. Subsection (b) of section 19a-550 of the general statutes is
repealed and the following is substituted in lieu thereof (*Effective October* 1, 2006):

(b) There is established a patients' bill of rights for any person 4 admitted as a patient to any nursing home facility or chronic disease 5 hospital. The patients' bill of rights shall be implemented in accordance 6 the provisions of Sections 1919(b), 1919(c), 7 with 1919(c)(2). 1919(c)(2)(D) and 1919(c)(2)(E) of the Social Security Act. The patients' 8 bill of rights shall provide that each such patient: (1) Is fully informed, 9 as evidenced by the patient's written acknowledgment, prior to or at 10 11 the time of admission and during the patient's stay, of the rights set 12 forth in this section and of all rules and regulations governing patient 13 conduct and responsibilities; (2) is fully informed, prior to or at the 14 time of admission and during the patient's stay, of services available in 15 the facility, and of related charges including any charges for services not covered under Titles XVIII or XIX of the Social Security Act, or not 16

LCO No. 2301

CONNECTICUT STATE LIBRARY LEGISLATIVE REFERENCE SECTION

17 covered by basic per diem rate; (3) is entitled to choose the patient's 18 own physician and is fully informed, by a physician, of the patient's 19 medical condition unless medically contraindicated, as documented by 20 the physician in the patient's medical record, and is afforded the 21 opportunity to participate in the planning of the patient's medical 22 treatment and to refuse to participate in experimental research; (4) in a 23 residential care home or a chronic disease hospital is transferred from 24 one room to another within the facility only for medical reasons, or for 25 the patient's welfare or that of other patients, as documented in the 26 patient's medical record and such record shall include documentation 27 of action taken to minimize any disruptive effects of such transfer, 28 except a patient who is a Medicaid recipient may be transferred from a 29 private room to a nonprivate room, provided no patient may be 30 involuntarily transferred from one room to another within the facility 31 if (A) it is medically established that the move will subject the patient 32 to a reasonable likelihood of serious physical injury or harm, or (B) the 33 patient has a prior established medical history of psychiatric problems 34 and there is psychiatric testimony that as a consequence of the 35 proposed move there will be exacerbation of the psychiatric problem 36 which would last over a significant period of time and require 37 psychiatric intervention; and in the case of an involuntary transfer 38 from one room to another within the facility, the patient and, if known, 39 the patient's legally liable relative, guardian or conservator or a person 40 designated by the patient in accordance with section 1-56r, is given at 41 least thirty days' and no more than sixty days' written notice to ensure 42 orderly transfer from one room to another within the facility, except 43 where the health, safety or welfare of other patients is endangered or 44 where immediate transfer from one room to another within the facility 45 is necessitated by urgent medical need of the patient or where a patient 46 has resided in the facility for less than thirty days, in which case notice 47 shall be given as many days before the transfer as practicable; (5) is 48 encouraged and assisted, throughout the patient's period of stay, to 49 exercise the patient's rights as a patient and as a citizen, and to this 50 end, [has] (A) prior to or at the admission and during the patient's

LCO No. 2301

.

(106) 1118

Raised Bill No. 448

51 stay, shall be (i) provided with the name of, and contact information 52 for state, federal and privately funded patient advocacy programs 53 acting on behalf of patients in the geographic area of the nursing home 54 facility or chronic disease hospital, (ii) advised of the right to free 55 association with any such advocacy program, including the right to be 56 fully informed about patients' rights by [state or federally funded] 57 such patient advocacy programs, and (iii) advised of the right to select 58 an individual of the patient's choice to serve as the patient's advocate, and (B) may voice grievances and recommend changes in policies and 59 60 services to facility staff or to outside representatives of the patient's 61 choice, free from restraint, interference, coercion, discrimination or 62 reprisal; (6) shall have prompt efforts made by the facility to resolve 63 grievances the patient may have, including those with respect to the 64 behavior of other patients; (7) may manage the patient's personal 65 financial affairs, and is given a quarterly accounting of financial 66 transactions made on the patient's behalf; (8) is free from mental and 67 physical abuse, corporal punishment, involuntary seclusion and any 68 physical or chemical restraints imposed for purposes of discipline or 69[:] convenience and not required to treat the patient's medical symptoms. 70 Physical or chemical restraints may be imposed only to ensure the 71 physical safety of the patient or other patients and only upon the 72 written order of a physician that specifies the type of restraint and the duration and circumstances under which the restraints are to be used, 73 74 except in emergencies until a specific order can be obtained; (9) is 75 assured confidential treatment of the patient's personal and medical 76 records, and may approve or refuse their release to any individual 77 outside the facility, except in case of the patient's transfer to another 78 health care institution or as required by law or third-party payment 79 contract; (10) receives quality care and services with reasonable 80 accommodation of individual needs and preferences, except where the health or safety of the individual would be endangered, and is treated 81 with consideration, respect, and full recognition of the patient's dignity 82 83 and individuality, including privacy in treatment and in care for the 84 patient's personal needs; (11) is not required to perform services for the

LCO No. 2301

3 of 6

CONNECTICUT STATE UBRARY LEGISLATIVE REFERENCE SECTION

85 facility that are not included for therapeutic purposes in the patient's 86 plan of care: (12) may associate and communicate privately with 87 persons of the patient's choice, including other patients, send and 88 receive the patient's personal mail unopened and make and receive 89 telephone calls privately, unless medically contraindicated, as 90 documented by the patient's physician in the patient's medical record. 91 and receives adequate notice before the patient's room or roommate in 92 the facility is changed; (13) is entitled to organize and participate in 93 patient groups in the facility and to participate in social, religious and 94 community activities that do not interfere with the rights of other 95 patients, unless medically contraindicated, as documented by the 96 patient's physician in the patient's medical records; (14) may retain and 97 use the patient's personal clothing and possessions unless to do so 98 would infringe upon rights of other patients or unless medically 99 contraindicated, as documented by the patient's physician in the patient's medical record; (15) is assured privacy for visits by the 100 101 patient's spouse or a person designated by the patient in accordance 102 with section 1-56r and, if the patient is married and both the patient 103 and the patient's spouse are inpatients in the facility, they are 104 permitted to share a room, unless medically contraindicated, as 105 documented by the attending physician in the medical record; (16) is 106 fully informed of the availability of and may examine all current state, 107 local and federal inspection reports and plans of correction; (17) may 108 . organize, maintain and participate in a patient-run resident council, as 109 a means of fostering communication among residents and between 110 residents and staff, encouraging resident independence and addressing the basic rights of nursing home and chronic disease 111 112 hospital patients and residents, free from administrative interference 113 or reprisal; (18) is entitled to the opinion of two physicians concerning 114 the need for surgery, except in an emergency situation, prior to such 115 surgery being performed; (19) is entitled to have the patient's family or 116 a person designated by the patient in accordance with section 1-56r 117 meet in the facility with the families of other patients in the facility to 118 the extent the facility has existing meeting space available which meets

. . . to

1. WTT 778

LCO No. 2301

1. 1.

(106) Raised BIII No. 448

applicable building and fire codes; (20) is entitled to file a complaint 119 with the Department of Social Services and the Department of Public 120 121 Health regarding patient abuse, neglect or misappropriation of patient 122 property; (21) is entitled to have psychopharmacologic drugs administered only on orders of a physician and only as part of a 123 124 written plan of care developed in accordance with Section 1919(b)(2) of 125 the Social Security Act and designed to eliminate or modify the 126 symptoms for which the drugs are prescribed and only if, at least 127 independent external consultant reviews annually, an the 128 appropriateness of the drug plan; (22) is entitled to be transferred or 129 discharged from the facility only pursuant to section 19a-535 or section 130 19a-535b, as applicable; (23) is entitled to be treated equally with other patients with regard to transfer, discharge and the provision of all 131 132 services regardless of the source of payment; (24) shall not be required 133 to waive any rights to benefits under Medicare or Medicaid or to give oral or written assurance that the patient is not eligible for, or will not 134 135 apply for benefits under Medicare or Medicaid; (25) is entitled to be 136 provided information by the facility as to how to apply for Medicare or 137 Medicaid benefits and how to receive refunds for previous payments 138 covered by such benefits; (26) on or after October 1, 1990, shall not be 139 required to give a third party guarantee of payment to the facility as a 140 condition of admission to, or continued stay in, the facility; (27) in the 141 case of an individual who is entitled to medical assistance, is entitled to have the facility not charge, solicit, accept or receive, in addition to any 142 amount otherwise required to be paid under Medicaid, any gift, 143 144 money, donation or other consideration as a precondition of admission 145 or expediting the admission of the individual to the facility or as a 146 requirement for the individual's continued stay in the facility; and (28) 147 shall not be required to deposit the patient's personal funds in the 148 facility.

11

This act shall take effect as follows and shall amend the following sections:

Section 1 October 1, 2006

19a-550(b)

LCO No. 2301



448

Statement of Purpose:

To enhance elderly advocacy programs by ensuring that patients in nursing home facilities and in chronic disease hospitals have unimpeded access to patient advocates.

[Proposed deletions are enclosed in brackets. Proposed additions are indicated by underline, except that when the entire text of a bill or resolution or a section of a bill or resolution is new, it is not underlined.]

LCO No. 2301

Se Hickory St.

12 A 12 2